



VistaView by Aldora

OWNER'S MANUAL



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THE PURPOSE OF THIS MANUAL

Use this owner’s manual to help keep your VistaView products looking beautiful and performing at their best. You’ll find answers to common questions, helpful cleaning instructions and an annual maintenance checklist.

For additional questions about maintenance or service, please contact your local VistaView dealer.

WARRANTY

VistaView is committed to providing custom luxury products to give your project a highly unique touch while also providing superior quality. Our products are designed to meet both aesthetic and high-performance expectations. We back that with a warranty for your peace of mind.

For full warranty details, please visit the warranty section of our website:
aldoraglass.com/shop/vistaview-windows-doors

HAZARD SYMBOLS

The Limited Warranty excludes defects, damage or problems resulting from causes outside VistaView's control. Without limitation, exclusions include the following:



CAUTION

Mistake or misuse could result in damage to the product or faulty installation and performance.



WARNING

Mistake or misuse could cause personal injury and/or serious damage to product, equipment and/or structure.

GLASS CLEANING

Soak the glass surface with a solution of clean water and soap to loosen debris. Rinse and then use a mild glass cleaning solution and non-abrasive applicator. Remove the cleaning solution from the glass and weather stripping, sash or frame with a dry, clean cloth.



Never use knives, razor blades or scrapers to clean glass surfaces.

TEMPERED OR HEAT STRENGTHENED GLASS

Tempered or heat strengthened glass is heated and cooled at rapid rate, adding strength and shatter resistance. VistaView windows use this glass for safety reasons. It is normal for a slight amount of distortion to occur due to the fabrication process. As required by code and safety regulations, a logo appears in the corner of each piece of tempered or heat strengthened glass.

ANNUAL MAINTENANCE CHECKLIST

Help keep your VistaView products in top condition for efficient operation and to prevent potential issues.

STAY SAFE

- Wear protective clothing and eyewear.
- Use caution on ladders.
- Dispose of primers, cleaning solutions, stains, paints and other products according to local guidelines or manufacturer's instructions.

WASH DOORS AND WINDOWS

- Use a mild, non-abrasive cleaning solution on soiled exterior doors and windows.

INSPECT FINISHES

- Extend the life of interior and exterior finishes with regular cleaning and touch ups.

CHECK CAULKING AROUND WINDOW AND DOOR FRAMES

- Trim loose caulking.
- Reseal gaps.

INSPECT WEATHER STRIPPING FOR DAMAGE

- Reach out to your VistaView dealer for replacement.
- NOTE: Products containing solvents such as paints, varnishes and stains may make weather stripping brittle.

EXAMINE HARDWARE

- Check opening mechanisms, locks and other hardware for any issues.
- Tighten loose hardware screws.

CLEAN DETAILED AREAS

- Remove dust, dirt or sand from tracks, sills, hinges and weep holes.

REPEAT STEPS QUARTERLY FOR HARSH ENVIRONMENTS

- Perform quarterly inspections in environments near salt water and other tough environments.
- Prevent salt and corrosive or abrasive materials from building up on exterior surfaces.

GLASS CARE TIPS

DO

- Do take off labels after passing final inspection.
- Do begin cleaning at the top of the building and work down to lower levels.
- Do clean glass when dirt and residue are present.
- Do use clean water to loosen dirt and debris.
- Do use extra care to clean coated glass surfaces.
- Do start by cleaning one small window to evaluate if any damage has occurred.

DO NOT

- Do not clean coated or tinted glass in direct sunlight.
- Do not start cleaning before removing excess debris and dirt.
- Do not use abrasive cleaning solutions or materials.
- Do not allow abrasive particles to become trapped between the glass surface and cleaning materials.
- Do not allow dirt or residue to remain on the glass for a long period of time.
- Do not allow cleaning residue or water to remain on the glass surface or adjacent materials.
- Do not allow splashed materials to dry on the glass surface.
- Do not use scrapers of any type or shape to clean glass.
- Do not allow contact from metal parts of cleaning equipment.



SALTWATER CARE

If you live near salt water, clean the exterior at least every three months with a mild, non-abrasive cleaning solution to prevent corrosive and abrasive materials from building up on the exterior surface. Repair abrasions, chips and scratches immediately.

SCREEN MAINTENANCE


Remove the screens and place them on a flat, clean area. Spray screens with a garden hose to remove dust and debris. Allow the screens to completely air dry before replacing in the door or window. Contact your VistaView dealer for screen replacement.

ALUMINUM EXTERIOR CARE

Use clean water and a soft brush to remove grime, bugs, or dust that may gather on the aluminum exterior. Test a solution on an inconspicuous area before using any cleaners. Then thoroughly rinse with clean water.

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Strong cleaner concentration may damage the finish or coating surface.

ATTENTION

Screens are not designed to prevent falls or act as a safety device.



Keep children away from open windows. A screen will not prevent a child from falling out of a window.

HARDWARE CARE

GENERAL INSTRUCTIONS

Remove fingerprints and dirt from window and door hardware with a clean and dampened soft cloth. Do not use the following products to clean window or door hardware unless specifically recommended by the hardware manufacturer: abrasive cleaners, solvents, household cleaners, bleaches, window cleaning solutions, bleaches, polishes or other chemical compounds. These products may scratch or remove finishes and protective coatings. Sharp objects such as keys and rings should be prevented from striking the hardware.

BRONZE HARDWARE MAINTENANCE

A dark bronze finish is intended to age naturally over time and is not coated with lacquer. The amount of time it takes to age depends on whether the product is used externally. The brass color of the underlying metal shows through along areas of wear due to the natural aging process.

Clean once every two to three months with a soft cloth. For luster, apply a light coating of bee's wax and buff using a soft cloth. Or allow the product to age naturally. Avoid using abrasive, harsh cleaning chemicals or solvents which may remove the bronze color.

SOLID BRASS HARDWARE MAINTENANCE

(Not applicable to antique brass, chrome plated or nickel plated brass finishes)

The durability of lacquer, which is often used as a finish for solid brass hardware, varies depending on the manufacturer, environment and circumstances and wear. The following can affect lacquer: pollutants, paint fumes, extreme temperatures, ultraviolet light, marine salt air or spray, household cleaning solutions which contain solvents, bleaches or abrasives and ordinary wear from frequent handling.

Lacquers can fail within weeks in a harsh salt air environment of beach-front properties. As soon as brass hardware is installed for outdoor use, coat with a non-abrasive paste furniture wax or non-abrasive automotive wax. Follow up with frequent maintenance.

HARDWARE CLEANING

Your hardware has a tough finish to resist discoloration and fading by humidity, direct sunlight and other environmental factors. To help retain the appearance for many years to come, regular maintenance is required to remove atmospheric deposits from the surface.

- Clean the surface thoroughly with a soft cloth moistened with soapy water once every two months.
- Use a non-abrasive kitchen cleaner with a moistened cloth to remove heavier deposits.
- Dry thoroughly with a soft cloth.
- Follow advice given by the manufacturer for handling cleaning materials when using a proprietary cleaner.
- Do not use solvents or abrasive cleaning materials when cleaning your hardware.

