



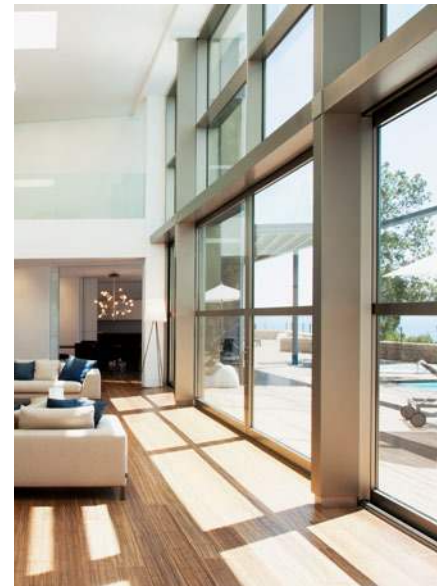
# CARE AND MAINTENANCE GUIDE

## GUIDE FOR HOMEOWNERS

We understand the importance of product performance when it comes to severe weather. VistaView by Aldora windows and doors are impact-resistant and approved by Florida Building Codes and trusted by industry experts.

Keep your windows and doors in top condition with proper care and maintenance. Instructions in this guide can help prevent costly repairs, extend longevity and prevent voiding the product warranty.

Overall, clean products at least once a year unless indicated otherwise in this guide. More frequent cleaning may be required based on your environmental factors.



## CAUTION

- Never use knives, razor blades, scrapers, other metallic cleaning tools or abrasive cleaners.
- Avoid cleaning in direct sunlight.
- Do not allow splashed materials to dry on the glass surface.
- Do not use a power washer or garden hose.
- Hurricane Resistant or Blast Resistant glass features a laminate between two pieces of glass. The laminate is susceptible to harmful vapors and can de-laminate if exposed to harsh cleaning products. Only clean with a mild non-abrasive glass cleaner or mild soap and water. Wipe the cleaner off immediately with a squeegee. Do not allow cleaning agents to collect in the glazing pocket.
- For coated performance glass, take particular care to not allow any metal surface to come into contact with the coating. A scratch in the coating will affect visibility and the performance.

## GLASS

1. Start at the top of your building and work your way down.
2. Soak the glass surface with a solution of clean water and soap to loosen debris.
3. Rinse and then use a mild glass cleaning solution and non-abrasive applicator.
4. Remove the cleaning solution from the glass and weather stripping, sash or frame with a dry, clean cloth.

## HARDWARE

1. Proper function of the latch mechanism and hinges require periodic lubrication. For best results, apply white lithium grease to moving parts every six (6) months, or every three (3) months for coastal applications.
2. **CAUTION: Do not use spray-on oils (WD-40) which can leave a sticky residue that attracts dirt.**
3. Inspect and clean the weatherstrip with a damp cloth or a mixture of water and mild soap. Then rinse and dry the weatherstrip. If it is damaged, replace promptly to ensure a proper seal.

## FRAMES

1. Use clean water and a soft brush to remove grime, bugs or dust from the aluminum exterior.
2. Test a solution on an inconspicuous area before using any cleaners.
3. Thoroughly rinse with clean water.
4. **CAUTION: Strong cleaner concentration may damage the finish or coating surface.**
5. Apply a light, car-wax solution to your frames once a year. Apply the wax after the frames are clean. Otherwise, corrosion may occur if the wax seals salt spray deposits to the frames.
6. Inspect caulking around frames regularly. Trim loose caulking and reseal any gaps.

## SCREENS

1. Remove the screens and place them on a flat, clean area.
2. Lightly wash screens to remove dust and debris.
3. Allow the screens to completely air dry before replacing in the door or window.
4. Contact your VistaView by Aldora dealer for screen replacement.



## COASTAL LOCATIONS

Because coastal structures experience continual exposure to salt spray, door and window cleaning must at least take place quarterly. Clean finished aluminum regularly to prevent salt and corrosive or abrasive materials from building up on exterior surfaces. Stainless steel hardware can also show signs of corrosion if not attended to.

1. Use a mild, non-abrasive cleaning solution. Mothers® car polish is a non-abrasive cleaner/protectant that can remove minor pitting and protect the hardware's finish.
2. Lubricate moving parts in the hardware frequently.
3. Repair abrasions, chips and scratches immediately.



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